Homeland Security Investigators Select Intergraph®’s Law Enforcement Records Management System

Intergraph Government Solutions to Implement Enterprise System for U.S. Coast Guard

HUNTSVILLE, Ala., November 22, 2013 – The United States Coast Guard Investigative Service (CGIS), an agency of the U.S. Coast Guard and the Department of Homeland Security, has selected Intergraph®’s law enforcement records management system to store and share investigative information. CGIS awarded a contract to Securityhunter® for the purchase of a comprehensive commercial-off-the-shelf system to be implemented by Intergraph Government Solutions (IGS).

“This solution will increase productivity by enabling Coast Guard Investigative Service Special Agents to complete their reports in the field on any web-based device, to standardize data collection and to more effectively share law enforcement information,” said Joseph Fehrenbach, President of IGS. “In addition to these advantages, the new system will also improve the accuracy of their performance measures.”

CGIS plans to implement Intergraph’s inPursuit WebRMS, a web-based records management system that combines enterprise records management with the benefits of a web-based, thin-client application that allows for fast downloads of critical information on any device with a web browser. According to the project’s statement of work, a records management system is the “heart of a criminal investigative agency.” Until now, CGIS had no central repository for sharing and storing law enforcement investigative information.

“We are excited to implement Intergraph's inPursuit WebRMS that will provide higher levels of efficiency and effectiveness by centralizing records for people, property, places and related information into a single database,” said Cameron Smith, IGS Director of Security Solutions. “This new solution will allow CGIS to make smarter decisions based on accurate and accessible information.”
With WebRMS and the Field Based Reporting module, criminal report data will automatically populate the CGIS records management system, providing investigators with feature rich search and retrieval of critical information like names, addresses, vehicles, types of crimes committed and modus operandi (MO).

Along with collecting and organizing Coast Guard data, WebRMS will also have the ability to query among other government organization’s criminal information databases without extensive software customization, saving the agency time and expense. With this addition, the complete system will enable CGIS to better manage records, submit reports, solve crimes and analyze trend information necessary to prevent crimes.

Full implementation of the new system is expected to be completed by July 2014. Find out more about Intergraph’s public safety solution, inPursuit, at http://www.intergraph.com/inpursuit/.

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About Intergraph Government Solutions
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Intergraph Process, Power & Marine (PP&M) is the world’s leading provider of enterprise engineering software enabling smarter design and operation of plants, ships and offshore facilities. Intergraph Security, Government & Infrastructure (SG&I) is the leader in smart solutions for emergency response, utilities, transportation and other global challenges. Intergraph Government Solutions (IGS) is an independent subsidiary for Intergraph SG&I’s U.S. federal business. For more information, visit www.intergraphgovsolutions.com

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