

# INCIDENT MANAGEMENT AND SECURITY

Complete Solution for Situational Awareness

Hexagon US Federal's incident management and security solution provides a complete geospatial-based situational awareness to dispatchers, first responders and emergency operations personnel leveraging Next Generation 911 communications. Our software helps the world's most dynamic police, fire, EMS, and emergency communication agencies safeguard their communities. Organizations from New York City to Sao Paolo and from Germany's borders to the entire country of New Zealand successful use our solution. Today, more than twenty U.S. Army, Navy, and Marine Corps installations have chosen Hexagon to support their emergency management operations.

When an incident occurs, public safety dispatchers must respond quickly and efficiently to coordinate response and allocate critical resources. Whether it's a medical emergency, fire, or other crisis, your dispatching system must meet the complex demands of an incident as it unfolds. Hexagon's incident management solution provides call center operators, as well as officers in the field, with the tools they need to answer all types of calls, create and update incident details, and manage multiple resources through real-time interaction of live incident data.

### Uniquely Integrated Design

Integrated by design into Hexagon's solution are a computer-aided dispatch system, mobile data terminals, smart phones, physical security information management (PSIM), a records management system, and business analytic reporting all based on a common map representing events, real-time status of emergency assets, and on-screen access to standard operating procedures (SOPs). This unique design combination ensures essential real-time communication between the emergency operations command center and first responders in the field.

Dispatchers are notified of an event by a 911 call or text, a fire alarm, access card violations, CBRN, UGS, video systems, and

other sensor devices providing alerts. The Hexagon solution integrates this data seamlessly into the dispatcher's event dialog by fusing data from disparate systems into an easy-to assimilate geospatial situational awareness to support emergency management and security operations.

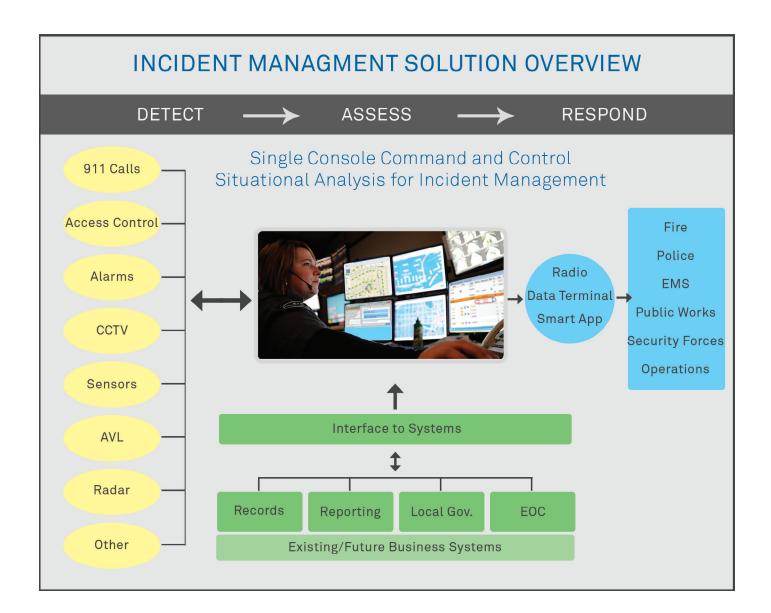
### Seamless Cooperation

Whether the dispatch center is a single location or a regional hub and spoke architecture, multi-agency and multi-jurisdiction capabilities are provided with Hexagon's Incident Management solution, enabling security, police, fire, and EMS personnel to work together and become interoperable with the local municipality to secure assets, mitigate security threats, protect lives, and make fast, effective emergency decisions. The system is certified in the DoD as MAC level I Sensitive and has been through an extensive DoD Weapon Systems approval process for system design.

#### Responding to an Ever-Changing Future

The challenge today is to intelligently apply technology as an integrating force to form an effective emergency response infrastructure. This integrated environment should be designed with the certain understanding that there will always be new threats, different information input streams and better analysis tools. The environment must be designed as an extensible framework, capable of expanding to address and embrace the changing threat/emergency response landscape. As we continue our tradition of thoughtful evolutionary adoption of technology, our customers move forward with us, benefitting from new capabilities while protecting previous investments. Hexagon embraces the future by providing platforms that offer flexibility while sustaining mission-critical operations. Over time, this approach extends the shelf life of our systems and reduces total cost of ownership.

See diagram on reverse side.



#### Contact Us

Email: info@hexagonusfederal.com

Tel: +1 800 747 2232

hexagonusfederal.com

## **About Hexagon US Federal**

Hexagon US Federal is an independent subsidiary for Hexagon's U.S. federal business. Hexagon US Federal provides mission-critical and business-critical solutions to governments and service providers. A global leader, proven innovator, and trusted partner, our software and industry expertise help improve the lives of millions of people through safer communities, better public services, and more reliable infrastructure. Visit hexagonusfederal.com.

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